



Do you love to travel?

Do you think you might like to work as a travel agent?

Travel agents provide information, advice and booking services for people wishing to travel.

Some of the things you might do include:

- provide information to customers about local, interstate and international travel, accommodation, fares and travel regulations
- advise customers about travel options and plans
- plan and research complete travel plans for customers
- make all appropriate bookings
- collect payments and maintain records
- assist with any changes to travel plans

You will be....

- good at using computers and writing
- great working in a team
- well presented
- able to work under pressure
- good at working with people
- motivated to help people
- good at sales
- excellent communicating with others
- good at organizing and planning
- good at getting the details right
- cool working different hours including weekends and public holidays

Education & Training

Usually you require a minimum of year 10 education, however, higher qualifications are also highly regarded and increase your employment prospects.

You can also complete an Apprenticeship in Tourism or Travel Sales or related area.

Find more information at:

Tourism Training Australia, : www.tourismtraining.com.au

The Australian Institute of Travel and Tourism: www.aitt.asn.au

Service Industry Skills Council: www.serviceskills.com.au

Australian Federation of Travel Agents: www.afta.com.au