



Do you love going to restaurants and the great service you receive?

Perhaps you would like to work as a waiter!

Waiters serve food and drinks to guests in restaurants, café's, hotels and other food and drink venues.

Some of the things you might do as a waiter include:

- set tables with plates, cutlery and drink ware
- greet and seat customers and explain what is on the menu
- serve drinks
- take food and drink orders
- serve the food and drinks
- make up bills and present them to customers
- handle money or credit cards
- take restaurant reservations
- clean tables and return dishes and cutlery to kitchens.

Other careers which may be interesting to you include:

Drinks Waiter and Wine Steward

Specialize in wine and other drinks.

Maitre d'

Supervises other waiters and the running of the restaurant.

Silver Service Waiter

Specialises in serving food at the table.

Things you'll be good at include:

- you'll be quick and friendly
- you'll enjoy working with people
- you'll be good at working in a team
- you won't mind working weekends and evenings
- you'll be good at handling money
- you will be well presented
- you'll have good communication skills

Education & Training

You can work as a waiter without formal qualifications and there is training on the job.

Also you can take an Apprenticeship in Hospitality.

Many students work as Waiters as they earn money to pay for their education. You can learn some good skills this way.

Find more information at:

Tourism Training Australia: www.tourismtraining.com.au

Liquor, Hospitality and Miscellaneous Union: www.lhmu.org.au

Service Industry Skills Council: www.serviceskills.com.au